

Carers' Champions' Reunion

15th February 2011

The Carers' Register ...

- Demonstrate how we flag people on our IT system
- What that means for the practice and the patients
- Any best practice that we have introduced as a result of the carers' awareness training



The Egton Medical Information System

Version 5 for General Practice

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... Performing Single Sign On ...

The authors and reviewers have sought to provide accurate data and indices for this software. EMIS accepts no responsibility for errors or omissions. EMIS LV, Mentor and the drug database are not diagnostic tools. Their use cannot replace clinical judgement. Logging in to the software and using the information will be taken as your acceptance of this.

Computer misuse Act 1990 - Unauthorised access to this system is an offence.

Logon

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Yes No

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Warwick House Medical Centre

[3 PN]1 Email

- RP** Register A Patient
- RD** Registration Details
- RS** Registration Status
- PR** Prescribing
- MR** Medical Record
- CM** Consultation Mode
- AP** Appointments
- PN** Practice notes
- SP** Summary Printout
- CC** Community Care
- ME** Use Mentor
- RF** Patient Referrals
- EA** Emis Access

- ST** Search & Statistics
- DS** Dispensing
- WP** Word Processing
- GP** GP-Links
- ID** Clinical EDI
- MS** Screen messages
- CU** Change Current User
- CD** Close Down
- CO** Communications menu
- QP** Query processor
- AO** Advanced options
- RI** Medication Requests
- WF** Workflow Manager

DP Palm GP

select option

9:58

Term 596 Job 27

(JOH)

nGMS Registers : 0 Alerts: 0

EDI: 0

PN: 3

Email: 1

Repeats Req: 0

Which Patient ?

MainMenu

- B
- D
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Please identify the Patient : MIRENA MAJOR

Enter
Yes No
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Network link

Thu 10 Feb 2011 10:42

JOH-Ms Joanna Haxby

PDS-? WS-N Line-589 Job-26 Tv-3

No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Patient Alert

A Add critical alert **D** Delete alert **E** Edit alert

Note that this alert message appears every time that the patient is identified.

Message

REGISTERED FOR VASECTOMY ONLY Mrs Major is a dummy patient!!, also carer for granny major

[1,1] [-INSERT-]

- MR
- B Code CAB re
- D
- E Smear 1st
- F Smear 2nd
- G HA smear re
- H Smear defau
- I Vas ref
- J Vas counse
- K Vas Alert
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<F8> to save message

Enter

Yes No

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No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Clinical Records

- A** Add **X** All non-values **C** Consultations **P** Problems **J** IOS Claims
- V** Values **I** Immunisations **M** Medications **N** Investigations **L** Patient Notes
- H** Health **T** Templates **F** Forms & Admin **B** Allergies **Q** More

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Active Problems	: Vasectomy counselling	16.10.2008
	Bilateral vasectomy for contraception	16.10.2008
	Ischaemic heart disease	24.6.2008
	Asthma monitoring check done	9.1.2008
	Follow-up diabetic assessment	20.6.2006
	More Templates	11.5.2006
	Contraception	24.5.2005
	Adverse reaction to Amoxicillin	24.11.2004
	FP19 - TR >15 days claim	5.7.2004
	FH: Diabetes mellitus	14.1.2004
	Urine examination	13.8.2003
	Urine albumin:creatinine ratio	13.8.2003
	Diabetes mellitus	28.7.2003
	Echocardiogram normal	1.7.2003
	New reg.check done + claimable	19.12.2002

Select Option, <F4> find code, <Tab> group problem list :| <PgKeys>

Enter

Yes No

◀ ▶ ▲ ▼

No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template Entry

Enter the date for template entry : 10.2.2011

<Return> for today

Please identify the template : █

Enter free text, line label, or move cursor

- | | | | |
|----------------------------------|-----|----------------------------------|-----|
| A Health Status Prompts | <T> | B Infectious dis:prevent/control | <T> |
| C Contraception | <T> | D Injection given | |
| E Cervical neoplasia screen | <T> | F Examination / Signs | |
| G More Templates | | H Ischaemic heart disease screen | <T> |
| I Health Clinic | <T> | J Drug dependence | <T> |
| L Influenza vaccination | <T> | M Child health care | |
| N Elderly Health Assessment | | O Seen in young person clinic | <T> |
| P Palliative treatment | <T> | Q Qof Specific Templates | |
| R Patient informed - test result | <T> | S Social/personal history | |
| T Patient pregnant | | U New reg.check done + claimable | <T> |
| V Minor surgery done + claimable | <T> | W Urine examination | |
| X Chronic disease monitoring | | Y Nursing care | <T> |
| Z Foreign travel advice | <T> | | |

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Enter

Yes No

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No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template Entry

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Enter the date for template entry : 10.2.2011

<Return> for today

Please identify the template : Q

Enter free text, line label, or move cursor

- | | | |
|----------------------------------|--------------------------------------|-----|
| A Health Status Prompts | <T> B Infectious dis:prevent/control | <T> |
| C Contraception | <T> D Injection given | |
| E Cervical neoplasia screen | <T> F Examination / Signs | |
| G More Templates | H Ischaemic heart disease screen | <T> |
| I Health Clinic | <T> J Drug dependence | <T> |
| L Influenza vaccination | <T> M Child health care | |
| N Elderly Health Assessment | O Seen in young person clinic | <T> |
| P Palliative treatment | <T> Q Qof Specific Templates | |
| R Patient informed - test result | <T> S Social/personal history | |

LV for Windows (C) 2001 EMIS

File Edit View Macros Settings Favourites Help

Modules

nGMS Registers : 0 Alerts: 0 EDI: 0 PN: 3 Email: 1 Repeats Req: 0

No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template Entry

Enter the date for template entry : 10.2.2011
<Return> for today

Please identify the template : Carer█

Enter free text and <Find>

- B Code CAB re
- D
- E Smear 1st
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No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template Entry

Enter the date for template entry : 10.2.2011
<Return> for today

Please identify the template : **Carer**

Select option. <Return> to alter synonym :

- A Is a carer 918G
- B Referred to carer support organisation EMISNQRE14
- C Assessment of needs of carer completed 3892
- D [V]No able carer in household ZV604
- E Has a carer 918F
- F Carer support 807
- G Carer 9d46
- H Resuscitation discussed with carer 67P1
- I Carer 918A
- J Carer Needs Assessed EMISQCA6
- K Support and Advice Given to Carer EMISQSU3

MR

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Enter
Yes No

[Navigation arrows]

No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template Entry

Enter the date for template entry : 10.2.2011
<Return> for today

Please identify the template : **Carer**

Move highlight. <Return> to accept. <\> to ascend a level

A Is a carer	918G
B Referred to carer support organisation	EMISNQRE14
C Assessment of needs of carer completed	3892
D [V]No able carer in household	ZV604
E Has a carer	918F
F Carer support	807
G Carer	9d46
H Resuscitation discussed with carer	67P1
I Carer	918A
J Carer Needs Assessed	EMISQCA6
K Support and Advice Given to Carer	EMISQSU3

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<sF2> or <sF4> Mentor.

Enter

Yes No

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No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template Entry

- MR
- B Code CAB re
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Enter the date for template entry : 10.2.2011
<Return> for today

Please identify the template : Is a carer 918G

Data entered on this date. Edit existing entry ? (Y/N) : █

Enter
Yes No

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No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template For Is A Carer

Prompt	Result	Date
Is a carer Text Relationship Caree's name CAREE's GP Name/practice Ref CarerSupport notes assess. of needs by whom	Is a carer 	10.2.2011

Last Recorded Entry	
Is a carer	10.2.2011
Mother Granny Major	10.2.2011
General practic ACP	10.2.2011
Referred to car Reluctant	10.2.2011
Assessment care	14.1.2004

- MR
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Enter any free text.

Enter
Yes No

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No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template For Is A Carer

Prompt	Result	Date	Last Recorded Entry
Is a carer Text Relationship Caree's name CAREE's GP Name/practice Ref CarerSupport notes assess. of needs by whom	Is a carer	10.2.2011	Is a carer 10.2.2011 Mother 10.2.2011 Granny Major General practic 10.2.2011 ACP Referred to car 10.2.2011 Reluctant Assessment care 14.1.2004

A Wife	F Daughter	K Uncle
B Husband	G Brother	L Aunt
C Father	H Sister	M Non family member
D Mother	I Grandfather	N Other related persons
E Son	J Grandmother	

Select option <PgUp> for all past data

- MR
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Yes No
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No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

Template For Is A Carer

Prompt	Result	Date	Last Recorded Entry
Is a carer Text	Is a carer	10.2.2011	Is a carer 10.2.2011
Relationship	Father	10.2.2011	Mother 10.2.2011
Caree's name	Grandpa Major		Granny Major
CAREE's GP Name/practice			General practic 10.2.2011 ACP
Ref CarerSupport notes			Referred to car 10.2.2011 Reluctant
assess. of needs by whom			Assessment care 14.1.2004

MR

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Enter
Yes No

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Enter any free text.

The carer's register comprises all those patients for whom the Read Code 918G has been attached to their medical record. We can search on that code to produce a list.

Warwick House Medical Centre

[3 PN]1 Email

- | | |
|--------------------------------|-------------------------------|
| RP Register A Patient | ST Search & Statistics |
| RD Registration Details | DS Dispensing |
| RS Registration Status | WP Word Processing |
| PR Prescribing | GP GP-Links |
| MR Medical Record | ID Clinical EDI |
| CM Consultation Mode | MS Screen messages |
| AP Appointments | CU Change Current User |
| PN Practice notes | CD Close Down |
| SP Summary Printout | CO Communications menu |
| CC Community Care | QP Query processor |
| ME Use Mentor | AO Advanced options |
| RF Patient Referrals | RI Medication Requests |
| EA Emis Access | WF Workflow Manager |
| DP Palm GP | |

select option

9:58 Term 596 Job 27 (JOH)

No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crowford Taun Age 20 years AP

ST

Search & Statistics

- | | |
|---------------------------------|--|
| A Age/Sex Registers | B Patient Searches |
| C Practice Audit | D Prescription Statistics |
| E Consultation Figures | T Cytology and immunisation targets |
| H Health promotion audit | V Vaccine Report FP34D/PD |
| R RCGP morbidity audit | U Read code usage audit |
| M QMAS Uploads | Z Population Manager |
| F NHS CFH Searches | Y Apollo SQL Suite |
| | G Potential CKD finder |
| | I Information Upload Services |

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Search Results

Select the search to see results of : 2

	Last run	
1. Annies monthly vacs searches	<Dir>	B
2. Carers for Jo	10.02.2011	D
3. 65+ females-fracture but no Osteoporosis diagnosis code	19.04.2010	E
4. Alcohol DES search 1	10.03.2010	F
5. On Oral contraceptive for non-contraceptive purposes	10.03.2010	G
6. First HAD 4-8 weeks ago (no others in previous year)	10.02.2011	H
7. Admitted Via Primary Link	17.02.2010	I
8. Not yet had Microalbuminuria and no exclusion criteria	06.04.2010	J
9. HAD Nov-Dec and none previously	27.01.2010	K
10. Refer to Community Respiratory team 09-10	07.12.2009	L
11. Anticholinesterases	17.02.2010	M
12. Impaired glucose tolerance since Dec08	01.12.2009	N
13. Smoking status at 4 weeks coded	02.09.2009	O
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File Edit View Macros Settings Favourites Help

Modules

SSO Logon Failed nGMS Registers : 1 Alerts: 0 EDI: 0 PN: 3 Email: 1 Repeats Req: 0

Patient Searches

Carers for Jo




Feature	Operator
Currently registered (regular -pd)	SHARED
Is a carer	SHARED

Spooler

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LV for Windows (C) 2001 EMIS

File Edit View Macros Settings Favourites Help

Modules   

nGMS Registers : 0 Alerts: 0 EDI: 0 PN: 3 Email: 1 Repeats Req: 0

No.12241. Mrs Mirena Major, Poppies 12 Gypsy Lane Crawford Taun Age 20 years AP

Search Results For Carers For Jo 

- A** A table showing the distribution by age and sex
- B** Names and Addresses
- C** Create a file to browse with
- D** Print Personalised letters
- E** Review Search Parameters
- F** Report names and Addresses plus Aspects of Patient record
- G** Prescribe an Item to all patients
- H** Random sample to be used
- I** Patient summaries
- J** Prescribing cost report
- W** Export to a Word Table from a Mail Merge document

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ST

Carers For Jo (10.2.2011) . Base Is Practice Population

Age groups	0-4	5-16	17-24	25-34	35-44	45-54	55-64	65-74	75-84	85-89	90+
Males	0	0	1	4	5	12	11	10	7	5	2
Base	132	502	336	327	425	485	435	341	196	45	16
Percent	0%	0%	0%	1%	1%	2%	3%	3%	4%	11%	13%
Females	0	0	1	3	20	26	42	40	27	5	2
Base	136	477	289	309	465	522	513	381	280	103	63
Percent	0%	0%	0%	1%	4%	5%	8%	10%	10%	5%	3%
Total males	: 57		Base : 3240				Percent : 2%				
Total females	: 166		Base : 3538				Percent : 5%				

Results
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LV for Windows (C) 2001 EMIS

File Edit View Macros Settings Favourites Help

Modules Swap Modules

See Logon Failed nGMS Registers : 1 Alerts: 0

EDI: 0 PN: 3 Email: 1 Repeats Req: 0

Destination

Carers for Jo

Surname	First Name(s)	NHS Number	D.O.B.	Number
Ad		4600605047	24.08.1956	4876
Ak		4167272024	11.11.1931	14045
Ap		6122713546	06.07.1936	15145
Ba		6122218421	03.10.1945	16143
Ba		6121744359	26.04.1946	16144
Ba		4604680825	03.05.1952	2806
Ba		6123803107	03.01.1935	818

BLANK TO ANONYMISE

Spooler

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What have we done as a result
of the carers' awareness
training?

What have we done?

- Notice board with leaflet rack
- Offer to photocopy information for people

What have we done?

- Notice board with leaflet rack.
- Offer to photocopy information for people
- Used the “Think Carer” stickers



Relationship problems?

Taunton Counselling Service
Taunton's affordable service for counselling and person-centred psychotherapy

The Little Book of Mental Health
A practical guide for Everyday Living
NHS Somerset

NHS Somerset

Managing your Weight
A question of balance

Somerset NHS
Primary Care Trust
Podiatry Service
Information for Patients



Information on foot care services in Mendips, South Somerset and Taunton Deane
February 2008

Ashley Jolly
NHS Somerset

Somerset Clinician Support Service (SuCESS)
Confidential help for clinicians



The Somerset Clinician Support Service (SuCESS) is here to help you
NHS Somerset, Somerset Local Medical Committee and the Somerset Local Dental Committee working together in partnership
November 2010

NHS
choose and book
Helping you choose and book your hospital appointment



British Red Cross
Skin Camouflage
Resolving your concerns



ST. MARGARET'S Hospice
For people with breathlessness or worries about their breathing



Breathlessness Management Service

Young people & mental wellbeing
Help for parents and carers



Information for people with dementia.
Our Dementia SUPPORT

British Heart Foundation
Smoking and your Heart
Pharmacists can provide advice and advice on smoking cessation, blood pressure and for your family and friends

Know Your Pulse
Pulse Check Card
AIA
The Heart Rhythm Society
www.heart.org.uk

SUPPORT

Drug and Alcohol Service Directory
2005 - 2006
A guide to drug and alcohol services in Somerset for GPs and professionals
TACKLING DRUGS
CHANGING LIVES

Somerset NHS
Primary Care Trust
The Somerset Chlamydia Screening Programme

CHECK IT OUT!

Everything you need to know to support young people in screening for this common sexually transmitted infection
CHECK IT OUT!

ProACTIVE
PHYSICAL ACTIVITY REFERRAL SCHEME

Developed by Somerset Physical Activity Group

Do you look after someone?
Think Carer!

Caring with Confidence can help you to help them
Free local group sessions

What have we done?

- Notice board with leaflet rack.
- Offer to photocopy information for people
- Used the “Think Carer” stickers
- Offered patients when registering the opportunity to identify themselves as carers or cared-for.

What have we not done yet?

- Campaign to identify our hidden carers
 - Possibly using the J-board
 - Decided against combining with flu days

I expect to go home today with
lots of inspiration!