

January 2010

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WH.C has started 2010 with a major programme of work. NHS Somerset has shifted its position on delegated authority for some commissioning decisions to WH.C which will speed up decision making. As commissioners we will have a greater input into the decisions being made over future health spending. We are also working to ensure that the PBC budgets are allocated to practices as fairly as possible. This work will be reported on at the event in Yeovil on Wednesday 3 March.

Have you registered for our 3 March workshop? If not, please Email [sue.vowles@wyvernhealth.nhs.uk](mailto:sue.vowles@wyvernhealth.nhs.uk)

This is your last opportunity in this financial year to attend a WH.C event which counts towards your LES1 payment.

Attached to the hardcopy of this newsletter, which is sent through the internal post, is the latest PBC key indicators, overall there has been an increased number of emergency referrals via SPL which has been very helpful during the period in early January when the acute trusts were experiencing bed shortages. Elective referrals continue to rise and more work needs to be undertaken to understand the reasons for these. A pilot advice and guidance service is now operating in Bridgwater to determine whether this could potentially reduce outpatient referrals.

Progress has been made on a number of commissioning schemes and an update is available on the dashboard and a stocktake on six schemes which have been in operation for a minimum of six months is also available. WH.C is also starting to work more effectively with the Somerset Provider Consortium and also to work with individual Federations.

## LES 1 and 2 for 2010/11

The PBC Framework for 2010/11 including the PBC LES is being drafted which will have many similarities to previous years and provides for greater opportunities for Federations to work together more.

A working party is currently looking at making the LES1 and 2 returns as convenient as possible for practices to return and will try to clearly identify cut off dates on the practice plan as an aide memoire.

If you have any ideas how we can help to appropriately remind you about practice plan return dates please contact Tina Pyman, Implementation Manager, ([tina.pyman@wyvernhealth.nhs.uk](mailto:tina.pyman@wyvernhealth.nhs.uk)).

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## Shepton Mallet Treatment Centre

### YOUR FEEDBACK IS URGENTLY NEEDED!

The Shepton Mallet NHS Treatment Centre was opened in 2005 as an Independent Sector Treatment Centre and since that time has provided services for patients in a number of specialties, including orthopaedics, ophthalmology, general surgery, pain intervention and diagnostic endoscopies. The contract, which is currently held by Shepton Mallet Treatment Centre Limited, a member of UK Specialist Hospitals (UKSH) is due to expire on 15 July 2010. A competitive tendering process will take place over the next few months in order to secure a provider for at least the next three year period.

A project group to undertake this process has been formed which includes members of NHS Somerset and WyvernHealth.Com. There is a very tight timescale to move this forward.

This is a fantastic opportunity for GPs to influence future services for patients in Somerset so we would like your feedback as soon as possible on the following:

1. What services would you like to see provided at SMTC?
2. For practices further away from SMTC – any ideas that would facilitate the use of SMTC due to geographical factors?
3. Any other suggestions?

Please EMail [Rosie.benneyworth@stjamesmc.nhs.uk](mailto:Rosie.benneyworth@stjamesmc.nhs.uk) by Monday 15 February 2010 with your suggestions or if you would like any further information

## “Going for Gold” – New Gold Standards Framework Training for Practices



The challenges facing practices in improving the consistency and effectiveness of palliative care:

- At least 20% of all patients who die to be on the practice palliative care register
- At least 20% of those on the register to have non-cancer diagnoses
- More people to be able to die where they choose.

GP Practices in Somerset are using the Gold Standards Framework (GSF), and find it very helpful in looking after their palliative care patients.

GSF has launched a practice based training programme, **Going for Gold**, which is based on 4 one hour sessions in the practice, for the whole practice team, spread over a six month period. The programme includes an interactive DVD and workbook and incorporates GSF's extensive After Death Analysis, (ADA) - a web based audit tool, used before and after **Going for Gold** training to demonstrate improvements. For full details please see: [www.goldstandardsframework.nhs.uk](http://www.goldstandardsframework.nhs.uk)

**Going for Gold** can be purchased from GSF for £500, which represents great value for money as it will provide an excellent opportunity for the whole practice to work together to further improve the quality of the palliative care you offer. This can be purchased from the National GSF Team, Tel: 01922 604666 or EMail [Judy.simkins@walsall.nhs.uk](mailto:Judy.simkins@walsall.nhs.uk)

A **free** introductory session is available, which is a DVD with an interactive patient story and exercises for the team to do which take about an hour. Contact [Chris.Absolon@somerset.nhs.uk](mailto:Chris.Absolon@somerset.nhs.uk) if you would like a copy.

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## Somerset Partnership Foundation Trust – Services for Carers

*The following vignette came about as a result of last WH.C Advisory Group meeting to illustrate what a GP referral for a Carers Assessment might include:*

Carer had taken early retirement from work, very low and taking anti-depressants; Caring for her partner diagnosed with Paranoid Schizophrenia.

1. Carers' Pack including website detail - [www.somersetcarers.org](http://www.somersetcarers.org)
2. Needs assessment resulted in:
  - Carers' Counselling Service – 24 hour confidential support service.
  - Information provided on partners' condition
  - Details of day workshops and Carers' Education Courses.
  - Referral to a local Mental Health Carers' Group.
  - Carers' Break Grant – carer attended a series of 'Craft Days' later referring to them as a "life saver" giving her a focus and interest.
  - Details of CAB or Benefits helpline to apply for Carers' Allowance.
3. Recovery Care Plan and review in 12 months if requested.

## Reporting Abuse of Vulnerable Adults

*Reporting abuse was raised at a recent Enhanced Community Services meeting where concerns were raised about patients in care homes and it was agreed we would publish details of the telephone number for Emergency Duty Team for Adult Social Care.*

If you have any concerns about your patients contact **Care Direct on 0845 345 9122** (Monday-Friday 08:00-18:00 hours and Saturday 09:00-16:00 hours) or the **Emergency Duty Team 01458 25324** (after 18:00 hours and at weekends). Further details and a useful leaflet may be found by following this link:

<http://www.somerset.gov.uk/irj/go/km/docs/CouncilDocuments/SCC/Documents/Community/Learning%20Disabilities/Stop%20Abuse%20Leaflet.pdf>

## Patient Information Cancer Care Packs

Twenty one practices registered their intention to use the recently launched Patient Information Cancer Care Packs. We would like each practice to have a nominated lead for this project as we would like to undertake an audit in conjunction with Macmillan to ascertain the value of the packs to patients later in this year.

Please Email [sue.vowles@wyvernhealth.nhs.uk](mailto:sue.vowles@wyvernhealth.nhs.uk) to register your intention to use these packs. The order form for the packs can be found on our website by accessing the following link: [www.wyvernhealth.com/pathways.htm](http://www.wyvernhealth.com/pathways.htm)

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## Information update

**RISC** - We are aware of the RISC tool as a way of identifying patients at greatest risk of admission to hospital. There are RISC data for every registered patient in Somerset, and there are two ways of calculating: "Acute only" using hospital activity data only, and "Acute + GP" adding GP activity information. The second model is more sensitive, but requires practices to run a set of MIQUEST queries.

The RISC tool has now had new functionality added: search by NHS number, and the ability to flag patients as being "case managed" in a number of ways, to allow easier identification as a population.

There is a wealth of information available to us from RISC, beyond the risk-stratification function. Clicking on a patient in the list will bring up a window containing all the information and data contributing to the RISC score... outpatient and inpatient episodes (including the various coded episodes within an admission which might be missed from the discharge or not coded at the practice), as well as GP read codes and medication (when Acute+GP is available). These can be searched using the filter functionality, and very obviously lends itself to validating registers and audit for GPs.

It is hoped that all practices will have the Acute+GP model by April 10, and if you would like (additional) training on RISC please contact Kevin Hudson and the Information Team, or WH.C's office. Dr Nick Matthews (Information Lead) is also happy to visit practices to share practical clinical applications of RISC and the dashboard.

**Data Quality Issues** - There are continuing problems with data quality, triggered by the change from HRG 3 codes to HRG 4 codes in April 2009. This is comparable to the difficulties created changing from 4 bit to 5 bit Read codes (for anyone who's been through a GP system data transfer). This has resulted in a substantial amount of activity being treated as Uncategorised (U) by the database, represented by the U column on the dashboard page dealing with inpatient activity. For many practices this represents a significant proportion of the PBR budget and it includes a significant amount of both obstetric activity and episodes where there have been a number of admissions close together. The activity is genuine activity, (apart from a very small number of episodes which may be inaccurate) and so the overall spend against budget is reliable, but the breakdown into spending in individual clinical areas is not. This problem has been flagged up for some time, but is, as yet, unresolved.

**Dashboard** - New information and updates are regularly being added to the dashboard. The message board and the RISC high climbers report are the most recent significant additions. The message board is self-explanatory and is the first tab on the right side of the dashboard main screen.

The RISC highest climbers report is the bottom tab on the left hand side of the dashboards main page, and the information provided in the report is related to the practice selected at the top. The report identifies patients where there has been a significant change in the RISC score, the level of which can be set to 50%, 100%, 150%, etc. These are people for whom there has been significant GP/hospital activity or a new diagnosis which will increase their risk of admission. Experience suggests that many of these patients are well known to us and we are already acting, but a number are not immediately recognised and RISC can be clinically helpful for this. Using the filters to limit numbers and percentage increase can filter out those for whom the increase has been large but the overall risk remains low.

The key columns for identifying patients are the first 3 - practice rank, patient age and the RISC list page number. The data has to be anonymised, but the patients can be identified by logging into RISC. Once logged in, the RISC patient list has 25 patients on each page, and so, for example a patient ranked 22 will be 3 up from the bottom of the list on page 1. Checking the patient's age will confirm whether you've counted correctly. The remaining columns show the patients overall RISC ratio compared to the Somerset population, their RISC ratio (before and after), and the % change. This is a negative number as it represents a deterioration in status.

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## Two Week Wait Referrals

The following reminders will help you make the most of your Two Week Wait referrals for patients with suspected cancer symptoms.

### 1) Ensure that your patient is aware that this is an urgent referral.

A great deal of effort is put into ensuring that patients are provided with appointments within 14 days of your referral, and it is important that these appointments are not wasted. An information leaflet has been produced which will explain the process and this should be given out to your patient.

It may be worth mentioning that many people with cancer have similar symptoms and they may see that word mentioned in the appointment documentation they receive.

### 2) Enquire as to your patient's availability within the next 14 days.

If your patient is not available to attend for an appointment within 14 days and they do not alter their arrangements following discussion of the need and urgency of this referral, it would be appropriate to defer the referral until such time that they are free to attend. A note to this effect may be made against the date of decision to refer.

### 3) Adherence to NICE Guidelines

Cancer is much more likely to be detected if the NICE Guidelines are followed. A useful "Quick reference Guide" may be downloaded from the NICE website. [www.nice.org.uk](http://www.nice.org.uk)

Hard copies can be ordered by phone 0870 1555 455 quoting reference N0851 "Quick Reference Guide".

Attention to these three simple measures will help ensure efficient use of resources and reduce the DNA rate at the TWW clinics.

Dr Alison Wint  
GP and Associate Medical Director  
Avon, Somerset and Wiltshire Cancer Network  
South Plaza, Marlborough Street, Bristol, BS1 3NX  
Telephone: 0117 976 6600 – Fax: 0117 976 6601

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## GP Sought With an Interest in Persistent (Chronic) Pain

Andy Hill, Commissioning Manager (Acute and Community) at NHS Somerset is involved with a local group charged with developing a new model of care for Persistent Pain for the county. The group has made good progress and has a positive and dynamic feel, however the GP input has been limited, despite several efforts, and we would like to address this.

The group is seeking to commission a GP with an interest in this area to be involved in the following:

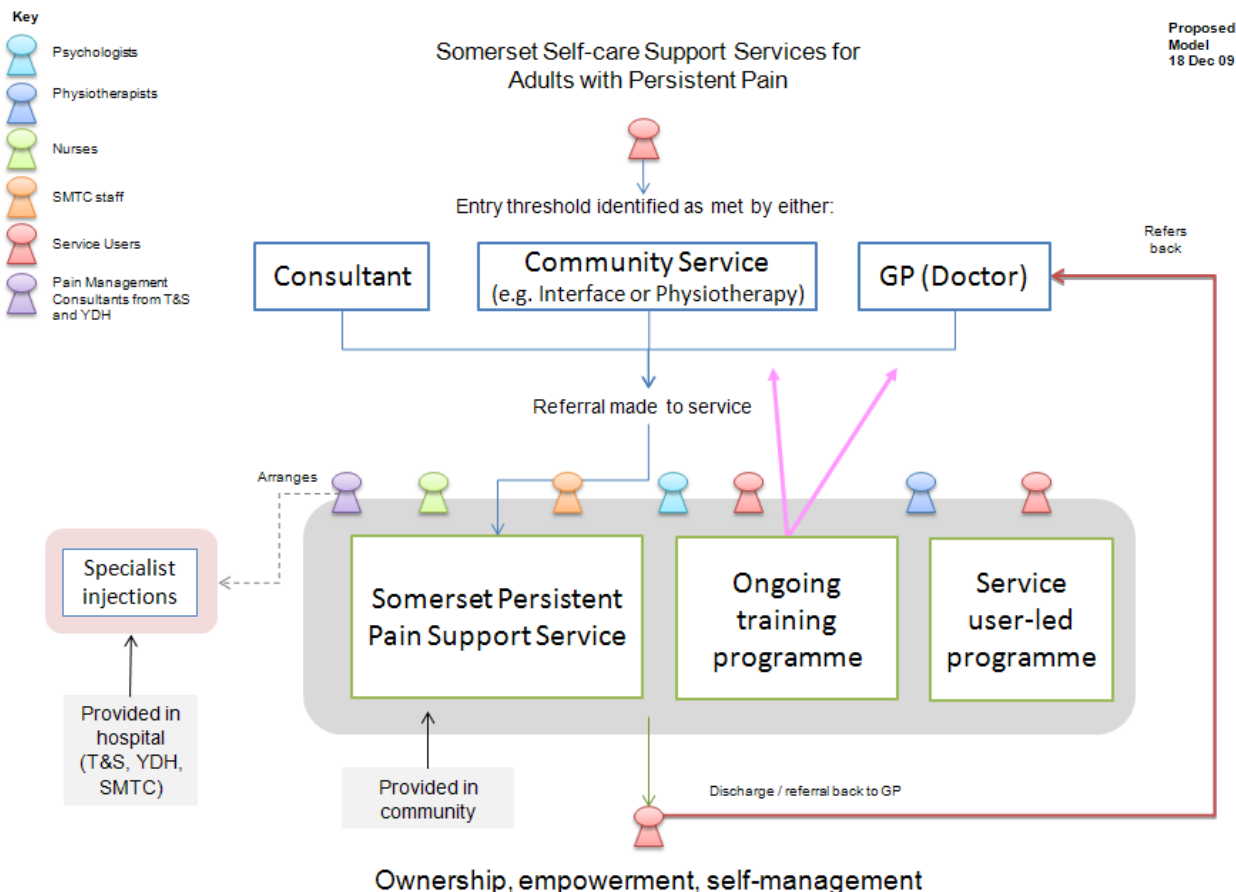
- Meeting with members of the Pain Management Group to get up to speed about developments to date
- Collate the views of GPs from a number of practices on the proposals
- Provide a written report summarising the key issues raised by GPs
- Contribute to the further development of the model by attending the group meetings.

The group will pay the agreed sessional rate and are looking for someone to be involved (in the first instance) between February, March and April 2010.

An illustration of the anticipated model is shown below which gives an idea of the group's thinking. Other more detailed documents are also available.

The ideal person does not necessarily have to have expert knowledge of chronic pain but would need to be generally supportive of the direction of travel. This includes increasing the patient knowledge, empowerment and self management, a move away from acute-based care, developing an ongoing training for GPs and other front line staff. Also the promotion of peer-led persistent pain programmes like the Expert Pain Programme.

Please contact Andy Hill on 01935 384096 (office), 07766 422 890 (mobile) or via Email: [andrew.hill@somerset.nhs.uk](mailto:andrew.hill@somerset.nhs.uk) if you are interested or would like further information.



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## **COPD – Foundation and Advanced Education Programmes – Call for Applicants**

Thank those of you who completed the Training Needs Analysis (TNA) questionnaire, which we sent to you in February of last year. The number of questionnaires returned and the results from the questionnaire were encouraging, demonstrating the commitment and motivation you have to deliver high quality care for your COPD patients.

In order to continue to support your practices in COPD, we are committed to delivering a comprehensive education programme. The results from the TNA have helped us to understand the needs of the health care professionals in Somerset. This has enabled us, along with the community COPD service, Astra-Zeneca, Boehringer Ingelheim and GlaxoSmithKline to develop a fantastic training programme which we hope will benefit everyone from an introduction level to an advanced level in COPD. The first cohort of level 1 has been completed with excellent feedback we are therefore offering a second opportunity to undertake the level 1 foundation course for Practice Nurses.

The training programme includes four workshops over a four month period and 1:1 mentorship in practice. The nurse mentors will use a search tool (OSKIS) in the practice to identify high risk patients which can then be appropriately reviewed. OSKIS also has the benefit of producing an up to date register for respiratory patients and identifying steps needed to achieve QoF, it will also provide outcomes reports which will demonstrate the benefits of the education programme.

### **Level 1: Introduction to COPD Programme Content:**

- An overview of the background, demographics, morbidity and mortality of Asthma and COPD including anatomy and physiology of the respiratory system
- Inhaler devices, spacers, nebulisers, device selection, inhaler technique and care and cleaning of equipment.
- Investigations, diagnostic tools and consultation used to diagnose Asthma and COPD including spirometry and differential diagnosis.
- Management of Asthma and COPD including pharmacological and non-pharmacological management and acute exacerbation management.

It is our pleasure to be able to invite you to attend the Level 1 course. This will run over four separate days on 3 March, 24 March 28 April and 26 May 2010. The course will be held at Axbridge Surgery, Houlgate Way, Axbridge, Somerset, BS26 2BJ.

If you would like to attend or you have any questions or enquiries, please contact Wenda Hobbs via Email at [wenda.hobbs@virgin.net](mailto:wenda.hobbs@virgin.net). Replies and applications are needed by 12 February 2010.

## **COPD Advanced Programme**

WyvernHealth.Com is driving forward respiratory care and is looking to recruit a number of Practice Nurses from Somerset GP Practices to undertake a unique study programme focusing upon COPD.

If you are currently a Lead Nurse for COPD in your practice, hold a diploma qualification in this subject and are seeking to advance the care and management of patients in your practice then this programme would be of benefit to you. It is designed to develop your knowledge and skills relating to COPD to an advanced level.

Further information about this exciting study programme will be included in our February edition of WH.C News.

## **Asthma Diploma**

The Asthma Diploma course starts on 10 March 2010. Further details may be obtained from Wenda Hobbs on 07879474049 or Email: [wenda.hobbs@virgin.net](mailto:wenda.hobbs@virgin.net)

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## Planned Pulmonary Rehabilitation Programmes 2010

The team is forward planning an outline programme of pulmonary rehabilitation across the county in 2010. We are currently booking patients onto the first three of these programmes.

If you would like your patients to be referred through to one of our pulmonary rehabilitation programmes, then please refer your patient to us in the usual way by faxing the referral form to our safe haven fax 0845 880 9990.

Location / Venue	Date
Bridgwater – Victoria Park Community Centre	Starts 13 January 2010
Frome – East Woodlands Village Hall	Starts 9 February 2010
Mendip – Pilton Village Hall	Starts 8 March 2010
Yeovil – Westlands Sports and Leisure Centre	April 2010
Taunton	May
Chard	June
Minehead	July
Yeovil	August
Burnham and Highbridge	September
Frome	October
Mendip	November 2010

The plan above is based on current demand and additional programmes will be added through the year, as required.

Programmes are six weeks in duration and are for two hours, twice a week. Programmes are a combination of exercise and education.

Our education sessions include:

- Relaxation techniques
- Diet and nutrition
- Smoking advice
- Using inhalers and nebuliser
- Using medications
- Managing exacerbations
- Benefits and services available (Somerset County Council)
- Joining a local support group

Additionally there is a pre- and post-programme assessment session.

If you require any further information please contact our customer services on 0845 880 9989.

## Improving the Detection and Management of AF, TIA and Stroke in Primary Care

**To:** NHS Somerset:  
GP's  
Practice Managers  
Practice Nurses  
Community Nurses

**Date:** 10 March 2010

**Time:**

9:30 am: Coffee Registration  
10:00 am – 4:00 pm

**Location:**

The Shrubbery Hotel  
Ilminster, TA19 9AR

Buffet Lunch and  
Refreshments Included

NHS Somerset  
Wynford House  
Lufton Way  
Lufton  
Yeovil  
Somerset  
BA22 8HR

Phone: 01935 384082  
Fax: 01935 384079

Email:  
Isabel.Ramada@somerset.  
nhs.uk

NHS Somerset is pleased to invite you to attend a free conference (**accredited by Somerset GP Education Trust**) on 10 March 2010 focusing on the detection and management of AF, TIA and Stroke in Primary Care.

**Topics include:**

- Health issues associated with AF and links to stroke
- Primary and secondary prevention
- Resources within Somerset to support patients and carers

Information stands manned during morning break and lunch

**Speakers include:**

**Dr Damian Jenkinson – Guest Speaker**

National Clinical Lead for Stroke, NHS Improvement  
Consultant Stroke Physician, Royal Bournemouth and Christchurch  
Hospitals NHS Foundation Trust

**Ian Evans - Chair**

Stroke Consultant Nurse, Somerset Community Health

**Dr Mark Dayer**

Consultant Cardiologist, Taunton & Somerset NHS Foundation Trust  
Chair, AGWS Cardiac & Stroke Network's Arrhythmia Group

**Dr Nick Matthews**

GP, Glastonbury Health Centre  
Board Member, WyvernHealth.Com

**Dr Lindsay Dow**

Consultant Geriatrician/Stroke Physician, Royal United Hospital Bath  
NHS Foundation Trust

**Dr Khalid Rashed**

Consultant for Care of the Elderly, Yeovil District Hospital NHS  
Foundation Trust

**Claire Andrews**

Stroke Services Manager, Somerset Community Health

**The Arrhythmia Alliance  
The Stroke Association**

***Please complete and return  
the attached response slip by 1 March.***

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**RESPONSE  
SLIP**

**Please complete  
and return by  
1 March**

**Improving the Detection and  
Management of AF, TIA and  
Stroke in Primary Care**

*Accredited by Somerset GP Education Trust*

**THE SHRUBBERY HOTEL, ILMINSTER  
10 March 2010, 9:30 AM to 4:00 PM**

Return this slip

By EMail to:

Isabel.Ramada@  
somerset.nhs.uk

Or by post to:

Isabel Ramada  
NHS Somerset  
Wynford House  
Lufton Way  
Lufton  
Yeovil  
Somerset  
BA22 8HR

PRACTICE: .....

I/WE SHALL/SHALL NOT BE ATTENDING THE CONFERENCE  
(delete as appropriate)

NUMBER OF ATTENDEES: .....

NAME: .....

CONTACT NO: .....

NAME: .....

CONTACT NO: .....

NAME: .....

CONTACT NO: .....

SPECIAL DIETARY REQUIREMENTS: .....

.....

.....

I/WE SHALL NOT BE ATTENDING THE CONFERENCE, BUT WOULD  
LIKE A COPY OF THE PAPERS FORWARDED TO:

.....

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## Dates for your Diary

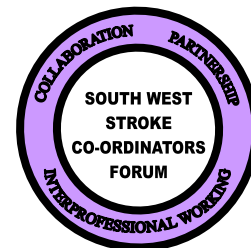
- **Wednesday 3 March 2010, 2.00 pm until 5.00 pm** (lunch available from 1.00 pm) – WH.C's Budget Setting workshop to be held at Yeovil Town Football Club, Huish Park, Yeovil, BA22 8YF. Please Email [sue.vowles@wyvernhealth.nhs.uk](mailto:sue.vowles@wyvernhealth.nhs.uk) to reserve your place. Please note this is your last opportunity in this financial year to attend a WH.C event which counts towards your LES1 payment.
- **Wednesday 10 March 2010, 10.00 am – 4.00 pm** (registration from 9.00 am) – NHS Somerset's Conference entitled "Improving the Detection and Management of AF, TIA and Stroke in Primary Care" – see pages 9 and 10 for further information.
- **Wednesday 17 March 2010, 9.30 am until 1.00 pm** (lunch available from 1.00 pm). WH.C is holding a People Management/Change Management Workshop at the The Mount Somerset Hotel, Lower Henlade, Taunton, Somerset, TA3 5NB, for its Board Members/Management Team and has ten spare spaces for any GP/Practice Manager that would like to join them. Places will be issued on a first come, first served basis. Please Email [sue.vowles@wyvernhealth.nhs.uk](mailto:sue.vowles@wyvernhealth.nhs.uk) to reserve your place.
- **Wednesday 12 May 2010, 1.00 pm until 5.00 pm** (lunch at 1.00 pm) – WH.C is holding a Project Management Workshop at the The Mount Somerset Hotel, Lower Henlade, Taunton, Somerset, TA3 5NB, for its Board Members/Management Team and has ten spare spaces for any GP/Practice Manager that would like to join them. Places will be issued on a first come, first served basis. Please Email [sue.vowles@wyvernhealth.nhs.uk](mailto:sue.vowles@wyvernhealth.nhs.uk) to reserve your place.
- **Wednesday 19 May 2010, 1.00 pm until 5.00 pm** (lunch available from 1.00 pm) – WH.C's workshop looking at LES1, LES2 and FURs. To be held at Taunton Racecourse, Orchard Portman, Taunton, Somerset, TA3 7BL. Please Email [sue.vowles@wyvernhealth.nhs.uk](mailto:sue.vowles@wyvernhealth.nhs.uk) to reserve your place.

## Deadlines

- **12 February** – Please Email [Wenda.Hobbs@virgin.net](mailto:Wenda.Hobbs@virgin.net) to register attendance on the Level 1: Introduction to COPD Programme – please see page seven of this newsletter for further information.
- **12 February** – Please Email either [claire.andrews@somcomhealth.nhs.uk](mailto:claire.andrews@somcomhealth.nhs.uk) or [angela.winson@somcomhealth.nhs.uk](mailto:angela.winson@somcomhealth.nhs.uk) to confirm your attendance at the "Lets Talk Stroke" Conference being held on 25 February at the Lecture Theatre Salisbury Hospital, Post Graduate Centre, Level 5 – please see page 12 of this newsletter for further information.
- **15 February** - Please Email [Rosie.benneyworth@stjamesmc.nhs.uk](mailto:Rosie.benneyworth@stjamesmc.nhs.uk) with suggestions on SMTC's service provision – please see the item on page two of this newsletter for further information.
- **1 March** – Please Email [Isabel.Ramada@somerset.nhs.uk](mailto:Isabel.Ramada@somerset.nhs.uk) to register your attendance at NHS Somerset's conference entitled "Improving the Detection and Management of AF, TIA and Stroke in Primary Care" – please see pages nine and ten of this newsletter for further information.
- **31 March** – Deadline date for Shared Business Services at Wakefield to receive practice invoices in respect of FUR bids – please remember to mark your invoice for the relevant Commissioning Manager's attention.

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WyvernHealth.Com  
Priory House, Priory Health Park, Glastonbury Road, Wells, Somerset, BA5 1XL  
Telephone: 01749 836709 - Fax: 01749 836699  
Website: <http://www.wyvernhealth.com/>



## “Lets Talk Stroke”

Thursday 25 February 2010

Lecture Theatre Salisbury Hospital - Post Graduate Centre – Level 5

- 09:00 – 09:30 Registration
- 09:40 – 10:30 **“TIA’s – Accurate Diagnosis and Exclusion is the Challenge”**  
Dr Lindsey Dow, Consultant Physician for Stroke RUH Bath and Shepton Mallet Stroke Unit, Tara Kahan Stroke Co-ordinator, Mendip
- 10:30 – 11:15 **‘Stroke Services in South Devon’**  
Dr Debs Kelly, Stroke Clinician Torbay Hospital
- 11:15 – 11:30 Break
- 11:30 – 12:15 **‘Dopplers’**  
Linda Harris, Principles Vascular Technologist Salisbury Hospital
- 12:15 – 12:45 **‘Thrombolysis a Practice Guide’**  
Tracey-Jane Bailey, Acute Stroke Co-ordinator SUHT
- 12:45 – 13:30 Lunch
- 13:30 – 14:15 **‘Finding Innovative Solutions for Meeting the Unmet Needs of People with Stroke Living in Nursing Homes’**  
Claire Andrews Stroke Co-ordinator - Stroke Services Manager Somerset Community Health
- 14:15 – 15:00 **‘The Sharps Project’ Transfer of patients with Stroke from Hospital to Nursing Homes**  
Dr Jessica Bevan Consultant Physician for Stroke, Musgrove Hospital, Taunton and Williton Community Stroke Unit
- 15:00 – 15:15 Break
- 15:15 – 15:30 **‘My Story’**  
TBA
- 15:45– 16:30 **‘Sexual Activity Following Stroke’**  
Jan Sanders, Lecturer in Sexual Health

- Cost:** £25 with cheque payable to: South West Stroke Co-ordinators Forum
- What’s included:** Refreshments, lunch and conference pack
- Transport:** Onsite pay and display parking available.
- Send to:** Stroke Services Office, c/o Angela Winson/Claire Andrews, Verrington Hospital, Dancing Lane, Wincanton, Somerset, BA9 9DQ.
- Closing date:** Application forms with accompanying cheque **MUST** be received by 12 February 2010

*Confirmation will be sent by e-mail which will also act as a receipt, however if essential an invoice can be provided.*

**For further information please contact:** [claire.andrews@somcomhealth.nhs.uk](mailto:claire.andrews@somcomhealth.nhs.uk)  
[angela.winson@somcomhealth.nhs.uk](mailto:angela.winson@somcomhealth.nhs.uk)

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