

March 2010

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Countywide Workshop Wednesday 19 May

Thank you to those practices that have already returned their membership agreement. We are now finalising the PBC LES with NHS Somerset and have also been engaged in discussions regarding the PBC budgets. These should be available in early May. The countywide workshop will focus on both managing the PBC budget and achieving the LES with case studies from practices.

Following the countywide event in March, where support was given to the proposal to develop "fair share budgets" for PBR activity, the Board has agreed to adopt the principal whilst "indicative budgets" exist and will confirm the final model for the workshop. The consortium position provides protection for all practices in these challenging times. The WH.C prescribing group has also been finalising the prescribing budgets to try and find an optimal way of distributing the budgets, taking account of a number of issues that have been previously raised by practices.

Recently we have had several meetings with NHS Somerset who have been outlining the significant financial challenges being faced by the health community and it is apparent that this does provide opportunities for shifting more care closer to home and commissioning additional services in the community, however, there will be a growing need to ensure that these services do release savings from secondary care. This will be explored further at the workshop in May. Please Email sue.vowles@wyvernhealth.nhs.uk to reserve your place.

ACES – Feedback Wanted

The Acute Community Eyecare Service has been in place for nine months and there has been some positive press coverage. It would be helpful to know whether your local opticians, who are providing this service, have visited the practice to discuss this service and the new glaucoma service that will be available shortly. Please Email your response to sue.vowles@wyvernhealth.nhs.uk

Diabetes – New Service

At the WH.C event in Yeovil on 3 March details on the new Somerset diabetes service were provided to those attending. Further information on this will be arriving in practices very shortly.

Gold Standards Framework in Nursing Homes Phase 2

Applications are now being taken for the second phase of the GSFCH which is due to commence in autumn 2010. If you know of a nursing home that has not yet taken part and would benefit from this training please encourage them to sign up. The latest newsletter and further details can be found on our website: <http://www.wyvernhealth.com/Documents/pathways/endoflife/GSFPhase2Invitation.pdf>

GSFCH Registration Form:

<http://www.wyvernhealth.com/Documents/pathways/endoflife/GSFPhase2RegistrationForm.pdf>

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Freed-Up Resources (FURs)

NHS Somerset has agreed that FUR money for any computing/INR/anti-coagulation equipment which has been ordered but not received can be carried over to the new financial year.

Somerset Community Right Steps - Latest Report

Please follow the link below to find the latest report from Somerset Community Right Steps detailing the challenges they have faced in implementing the new Emotional Health and Wellbeing Service and the current situation regarding the waiting list:

<http://www.wyvernhealth.com/Documents/papers/SomersetCommunityRightStepsReportMarch2010.pdf>

There have been some issues regarding patients 'falling' between the new service and the Partnership, some of this has now been clarified by establishing agreed referral criteria. You can find the agreed referral criteria between Somerset Community Right Steps and Somerset Partnership for the following seven conditions on our website: <http://www.wyvernhealth.com/pathways.htm>

- Depression
- Antisocial Personality Disorder
- Anxiety
- Borderline Personality Disorder
- Schizophrenia
- OCD or BDD guidelines
- PTSD guidelines

Other issues regarding the service are:

- The service had a large inherited waiting list that they have been working hard to reduce and this was originally 1,200 patients and is now under 300 patients.
- Recruitment challenges.
- Essential training compromising the current capacity of the service, this situation will significantly improve after October 2010 and some staff will complete their training in July 2010.
- The service has reduced the number of telephone assessments and it is planned to offer face to face assessments to all clients identified as having step 3 needs in the future.
- GPs are encouraged to refer clients using a comprehensive referral letter, rather than recommending self referral.
- In the past 5 months Somerset Community Right Steps have received 268 referrals from secondary care. The high number of referrals poses challenges to the clinical team and affects waiting times and resources because of the time-intensive measures required to treat such service users.
- Information produced nationally in relation to Improving Access to Psychological Therapy (IAPT) indicated that services should expect 2/3 of the caseload to be low intensity (step 2).
- Somerset Community Right Steps experience indicates that 2/3 of the caseload is high intensity (step 3) and as such require greater number of sessions and more complex skilled interventions. The service is reviewing the skill mix of staff on the basis of this information.
- If you are aware that your patient needs a face to face contact rather than an initial telephone assessment please make this clear in your referral letter. Please be aware that patients who self refer will be given a telephone assessment as the service will not have any clinical information about the patient.

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Dates for your Diary

- **Wednesday 12 May 2010, 1.00 pm until 5.00 pm** (lunch at 1.00 pm) – WH.C is holding a ***Project Management Workshop*** at the The Mount Somerset Hotel, Lower Henlade, Taunton, Somerset, TA3 5NB, for its Board Members/Management Team and has ten spare spaces for any GP/Practice Manager that would like to join them. Attendance is free of charge and places will be issued on a first come, first served basis. Please Email sue.vowles@wyvernhealth.nhs.uk to reserve your place.
- **Wednesday 19 May 2010, 1.00 pm until 5.00 pm** (lunch available from 1.00 pm) – WH.C is holding a ***countywide workshop looking at LES1, LES2 and FURs***. To be held at Taunton Racecourse, Orchard Portman, Taunton, Somerset, TA3 7BL. Please Email sue.vowles@wyvernhealth.nhs.uk to reserve your place.
- **Thursday 20 May 2010, 9.30 am until 4.00 pm** - ***ASWCS Awareness and Early Diagnosis Event*** being held at the Assembly Rooms, Bath. Please see pages four and five for further information.
- **Wednesday 8 September 2010, 1.00 pm until 5.00 pm** (lunch at 1.00 pm) – WH.C is holding a ***People Leadership/Time Management Workshop*** at the The Mount Somerset Hotel, Lower Henlade, Taunton, Somerset, TA3 5NB, for its Board Members/Management Team and has ten spare spaces for any GP/Practice Manager that would like to join them. Attendance is free of charge and places will be issued on a first come, first served basis. Please Email sue.vowles@wyvernhealth.nhs.uk to reserve your place.

Deadlines

Friday 28 May 2010 – Practices have been asked to return one signed copy of their Membership Agreement to the WH.C Office (address at the foot of this page).

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ASWCS Awareness and Early Diagnosis Event Programme

Keynote Speaker: Kathy Elliot

National Lead for Prevention, Early Diagnosis and Inequalities (National Cancer Action Team)

Venue: Bath,
Assembly Rooms

This event will be a combination of presentations by
speakers and group discussions

09:30 Registration & Coffee

10:00 Introduction by Dr Alison Wint, Associate Medical Director, Avon
Somerset & Wiltshire Cancer Services

Morning Session Awareness and Early Diagnosis in General Practice

Session 1. **Doctor Knut Schroeder**
Red Flags

Session 2. **Dr Alison Wint**
Results from the ASWCS GP new diagnosis and Significant Event audits

Session 3. **Group Discussions**
Agreement of recommendations arising from the Audits

Mid-morning Tea / Coffee

Session 4. **Dr Alison Wint and Group Discussions**
Education around risk factors and symptoms

12:30—13:30 Lunch

Afternoon Session Awareness and Early Diagnosis in Public Health

Session 1. **Lucy Elliss-Brookes, Commissioning and Cancer Intelligence**
Results from the 2010 refresh of the ASWCS Awareness and Early Diagnosis
Baseline

Mid-afternoon Tea / Coffee

Session 2. **Elizabeth Lee, Consultant in Public Health**
Final consultation on the ASWCS Public Health Strategy

Session 3. **Group Discussions**
Agreement of ASWCS Awareness and Early Diagnosis priorities

16:00 Close

Please use the registration form on page five to reserve your place

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Awareness and Early Diagnosis Event 20 May 2010

Date: 20 May 2010

Time: 10.00 - 4.00

Venue:

Bath, Assembly
Rooms

The ASWCS Network will be holding an [Awareness and Early Diagnosis event](#) on Thursday 20 May 2010 (venue to be confirmed), which will be supported by Kathy Elliott, National Lead for Prevention, Early Diagnosis and Inequalities (National Cancer Action Team). The event will be a combination of presentations and discussions

CPD points are being sought for this event

This day will be useful for:

Clinicians, GPs, PCT and Practice Managers, PEC Chairs, Service Users, Practice Based Commissioners, Public Health Specialists, Cancer Services Managers, and Commissioners

Presenters include:

Kathy Elliot, National Cancer Awareness Team
Other speakers to be confirmed

Led by:

- **Alison Wint**, Associate Medical Director, ASWCS
- **Elizabeth Lee**, Consultant in Public Health, ASWCS
- **Lucy Elliss-Brookes**, Commissioning and Cancer Intelligence

To reserve a place, please return this form to: Morgan.daly@aswcs.nhs.uk

Please note: Any booking cancellation must be received in writing by the 13 May 2010

Name	
Organisation	
Job Title	
Phone	
Address (if no e-mail address)	

I wish to attend (please tick as appropriate):

Morning Session	[]	Lunch	[]
Afternoon Session	[]	Whole Day	[]

Any special dietary requirements?

Any special access requirements?

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