

APRIL NEWSLETTER



WyvernHealth.Com

2009 ISSUE 4

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An update on:

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DATES FOR YOUR DIARIES:

16 April - Stroke Workshop
1 May - Flexible Healthcare Event
13 May - PBC County-wide Event
PPG - various dates see page 3
20 May - Diabetes Study Day

WH.C Business Matters

BOARD MEMBERS

When we were established with the Board of eight members it was agreed that four would stand for two years and four would stand for three years. We would like to invite expressions of interest from GPs and Practice Managers who wish to join the Board as four members are nearing the end of their term of office in July.

We currently have a vacancy in the Taunton / Chard locality as Sue Davies, GP at Tawstock Medical Centre has resigned.

For more information or for an informal discussion please contact a Board member or Paul Bearman.

WH.C COUNTY-WIDE MEETING / EGM – WEDNESDAY 13 MAY, 2PM MONKS YARD, ILMINSTER TA19 9PT

This is the first meeting for 2009/10 to progress PBC in Somerset. Hear what new services are being commissioned for your patients, hear how you can benefit from PBC, hear what you need to do to receive LES practice income.

We will have membership agreements and LES documentation available for practices to collect and we would like a representative from every practice to attend. Please confirm your attendance to office@wyvernhealth.nhs.uk

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Please remember to check the website. Your feedback is appreciated.

EMERGENCY ADMISSIONS UPDATE

COPD survey - final reminder to those practices who have not returned their form to Wenda Hobbs to please submit. Thank you to those practices who have, the findings are proving to be very informative in providing an indication of how COPD is managed in primary care.

Chest Pain Service - YDH now has a service for managing patients in the low risk cardiac-type chest pain who do not have myocardial infarction or acute coronary syndrome and allows these patients to be safely discharged without requiring admission. Most of the patients will be self referrals to A & E or from '999' responses. This service was in our commissioning plan for 2007/08 and now means that YDH is offering a similar service to one that has been available in MPH for some time.

BOARD AWAY DAY

A Board Away day took place on Wednesday 18 March 2009.

Key outcomes and objectives of the day aimed to:

- Agree our strategic direction (for the next six months)
- Develop a Board Member 'Succession Plan'
- Move the Provider Organisation agenda forward
- Identify strategies for locality engagement in PBC
- Clarify priorities/roles and risks with current and future workstreams
- Identify Board Member and management training and development needs as locality leaders.

A series of action plans were developed which now will enable a structured approach to the key issues and priorities identified, enabling a collaborative approach to operational management support for all practices.

LISA HULFORD

After six years in the NHS and 15 months with WH.C working as Paul's PA Lisa leaves us on 9 April to work for the Independent Sector Treatment Centre in Bristol. We had over twenty applicants for the post and appointed Suzanne Vowles who should be joining us on the 1st May. We are hoping to get some admin cover in the interim however we would ask for your patience and understanding in the meantime!

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PATIENT PARTICIPATION GROUPS

There is an expectation that PBC needs to engage with patients and the wider public and it is good practice for them to provide opportunities for users to get involved in:

- Identifying priorities for action
- Defining problems with existing pathways of care
- Developing solutions to those problems
- Monitoring the changes
- Deciding how savings should be spend

Practice Participation Groups are a mechanism to achieve this and to support their development the following locality meetings have been organised.

Thursday 30 April at Lyngford House, Taunton

Thursday 14 May at The Exchange, Bridgwater

Wednesday 27 May at The Charlton House Hotel, Shepton Mallet

Thursday 28 May at The Hollies, Bower Hinton (nr Yeovil)

They will be held from 7pm to 9pm, refreshments will be served halfway through.

If you would like further information on any of these events, please contact margaret.grizzell@somersetpct.nhs.uk

INFORMATION FOR PBC

Over the last few months the PCT have been working with WH.C to produce the PBC Dashboard this is now available to download from:

<http://nww.directory.dorsetsomerset.nhs.uk/rmc/interface/>. We have issued an information supplement with this copy of the newsletter to explain more about the dashboard.

REMINDER – 13 May, 1pm County-wide Meeting, Ilminster.

Draft agenda attached. Update on what benefits there are for you from PBC in 2009/10. We do expect a representative from each practice so please confirm your attendance early to office@wyvernhealth.nhs.uk

REMINDER - 1 May, 1 pm Flexible Healthcare, Taunton

Details have previously been circulated about the flexible healthcare project which is reviewing a number of pathways to eliminate waiting times. This is an excellent opportunity for primary care to contribute to these discussions which has a focus on shifting care closer to home. Further details are available from Anthea Brooks (anthea.brooks@somerset.nhs.uk).

EMOTIONAL HEALTH AND WELLBEING SERVICE

The tendering process has now advanced to the Invitation to Tender (ITT) stage.

The PCT are looking to invite existing service providers and primary care colleagues to join commissioners at a meeting to be held during the early evening of 16 April 2009 at the Lyngford House Conference Centre, Selworthy Road, Priorswood, Taunton TA2 8HD. The meeting will commence at 6pm with refreshments served from 5.30pm.

While the intention is to make this event as informal as possible, it is important that all those with an interest in the tendering process continue to be informed of progress, are advised of the steps that will need to be taken in order to ensure a smooth transition to the new service and provided with the support they need in order to make informed decisions about the future.

Please share this invitation with any of your colleagues for whom this may be of interest. To reserve your place, please phone Carol Bowen on 01460 238615 or email carol.bowen@somerset.nhs.uk by 9 April 2009.

DIABETES STUDY DAY - WEDNESDAY 20 MAY, EXPRESS PARK, BRIDGWATER

The Specialist Diabetes Teams at Musgrove Park and Yeovil District Hospitals and NHS Somerset are proud to announce the fifth annual all-day workshop aimed at GPs and other Health Care Professionals involved in the management of patients with diabetes. For further details please contact paul.lambert@tst.nhs.uk.

STROKE WORKSHOP - THURSDAY 16 APRIL

Stroke is a major cause for emergency admissions and potential readmissions. This workshop focuses on effective transfer of care from hospital to nursing home with the aim of informing the design of improvements to the transition process. For more information contact sarah.chaplin@somerset.nhs.uk or telephone 01749 342931.

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