

## **SOMERSET DIABETES SERVICE (FOR ADULTS) IMPLEMENTATION OF NEW MODEL OF CARE**

### ***Information Sheet for Healthcare Professionals***

#### **Vision**

**integrated, accessible care with an increased focus on preventing illness and helping people stay well, earlier diagnosis and better care to reduce the risk of complications, support for patients to manage their own care**

#### **Aim**

- **to increase the capacity of the healthcare system as a whole to meet the needs of growing numbers of people with diabetes, ensuring equity of access and the highest possible standards of care**

#### **Objectives**

- **to improve the care and health outcomes of adult patients with diabetes in Somerset**
- **to promote partnership working and a shared care approach between providers so patients experience appropriate care, seamlessly, and in a timely manner**
- **to provide accessible services as close to patients' home or work as possible**
- **to optimise the use of resources**

#### **Goals**

- **a shift of level 2 services from acute hospitals to the community**
- **an expansion and development of existing Diabetes Specialist Nursing and Dietetics services, based in the community**
- **a strengthening of community-based dietetic and podiatry services**
- **support for GP practices to achieve core standards of primary care**
- **support for those practices opting to provide level 2 care, such as insulin initiation**
- **freeing up capacity in acute hospitals to focus on most complex cases**
- **training and support for ward staff in hospitals to provide improved care for patients with diabetes**

## Key milestones for 2010

<b>12 April</b>	<ul style="list-style-type: none"> <li><b>County-wide Specialist Nursing &amp; Dietetics Service</b></li> <li><b>County-wide Structured Education Courses (DESMOND &amp; DAFNE)</b></li> <li><b>General diabetes training and support for GP practices – rolling programme</b></li> </ul>
<b>May</b>	<ul style="list-style-type: none"> <li><b>Insulin Initiation LES to be offered to practices</b></li> <li><b>Electronic care planner piloted</b></li> </ul>
<b>July</b>	<ul style="list-style-type: none"> <li><b>Insulin initiation training for practices taking up the Insulin Initiation LES</b></li> <li><b>Electronic care planner starting to be rolled-out to practices</b></li> </ul>

## Reference documents - available at [www.wyvernhealth.com](http://www.wyvernhealth.com)

- Service Specification\***
- Pathway Referral Guidance and Directory of Services\***
- Diabetes Specialist Nursing & Dietetics Service – Information for Healthcare Professionals**
- Information for Patients on Diabetes Services Available**
- DESMOND Application Form**

*\* for all the services contributing to the care of adult patients with diabetes in Somerset*

## Clinical leads – contact details

- Dr Alex Bickerton**, Consultant Diabetologist, level 3 Clinical Lead for Yeovil District Hospital NHS Foundation Trust  
Tel 01935 384468 e/m alex.bickerton@ydh.nhs.uk
- Dr Paul Lambert**, Consultant Endocrinologist, level 3 Clinical Lead for Taunton and Somerset NHS Foundation Trust  
Tel 01823 342037 e/m paul.lambert@tst.nhs.uk
- Dr Tony Robinson**, Consultant Diabetologist, Clinical Lead for Royal United Hospital Bath, NHS Trust  
Tel 01225 824530 e/m tony.robinson@ruh-bath.swest.nhs.uk
- Dr Andrew Dicks**, GP level 1 Clinical Lead  
Tel 01984 632701 e/m andrew.dicks@willitonsurgery.nhs.uk
- Su Down**, Nurse Consultant, level 2 Clinical Lead, Somerset Community Health  
Tel 01460 238754 e/m su.down@somerset.nhs.uk